

Building a Business Intelligence & Performance Management Solution To Achieve Business Goals



Objective

The solution was developed to provide performance management and business intelligence to the decision makers by analyzing unstructured data integrated with multiple ERP systems across US and Asia. The existing system architecture was complex as they were not in sync, providing incorrect information to the decision makers. The enterprise business intelligence and performance management solution provided accurate information through real-time dashboards, empowering the organization to take right decisions.



Challenges

- High redundancy across structured and unstructured data
- Complex data transformation services in multiple databases
- Limited reporting functionalities with existing ERP architecture
- Lack of consistency in financial information and foreign exchange leading to financial complications



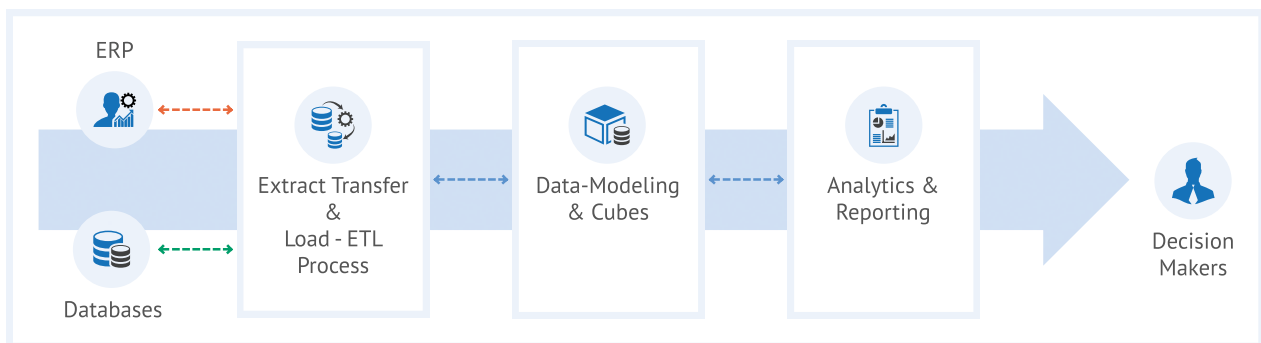
Approach

Rishabh Software developed an enterprise business intelligence and performance management solution by using Cognos consolidation approach and updating the Business Planning & Control System (BPCS) up to 80% in terms of UI, business logics and database. We implemented a rapid application development strategy by upgrading the existing architecture to Cognos with custom application management models and application support. The solution data center was hosted in Hong Kong for managing 10+ regions and provided detailed real-time reports, helping decision makers to successfully take actions and implement their business strategy.



Business Benefits

- Higher productivity by eliminating redundant operations
- Centralized reporting portal for Accounting, Marketing and Sales teams
- Identified and eliminated process gaps through automated BI workflows
- Improved client relations, employee satisfaction and operational efficiency



Industry Segment

Manufacturing

Customer Profile

A US based leading supplier of eye health products, including contact lenses, lens care products, medicines and implants for eye diseases. The client manages its profession through geographically distributed five business segments in the Americas, Europe, Middle East and Africa and Asia.

Technology and Tools

- IBM® Cognos
- Microsoft® SQL Server

About Rishabh Software

Rishabh Software provides software services and solutions to mid-sized enterprises globally through our offices in the US, UK and India. We leverage the latest technology stacks in Cloud, Mobile, Business Intelligence and other Enterprise technologies helping clients to get the best value of their IT budget. With our team of 150+ software developers, we have implemented 220+ successful projects across 22 countries. Our process-driven approach has helped Rishabh to achieve CMMI Level-3, ISO9001 and ISO27001. Our team works on .NET, Java, PHP, iOS, Android and others technologies. We are a certified Microsoft Gold partner.



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