

Case Study

Meeting & Event Scheduling Software Re-engineering

For a North American technology service provider to achieve better performance and extensibility



PROJECT OVERVIEW

The customer with decades of experience serving the public sector, especially the local government and schools through technology, wanted to re-engineer their legacy global meeting & event scheduling system with advanced features to improve its efficiency, scalability, with optimum security. While the maintenance of their legacy application was the primary concern, they were looking for a reliable solution to improve the system's performance.



Product Engineering



Digital Enterprise



US

KEY FEATURES

The re-structured application with advanced enhancements efficiently handles automated meeting planning and follow-up process with unlimited registrants.

Enhanced UX/UI

The new intuitive dashboard facilitates authorized council members to access, review, approve or reject agenda items in real-time

Automated agenda builder & organizer

Create precise meeting agendas using simple drag and drop functionality. It allows attaching relevant documents, contracts, maps, charts, and other content to support agenda topics

Streamlined topics

Saves time and money with a paperless process from topic submission through minutes publication

Eliminate data error

Digital documentation reduces manual paper-based cumbersome tasks and eliminates potential risks of human error



CHALLENGES



No document management and real-time document updating feature

Migrate system database and source-code with minimum possible downtime

Not so smooth user interface impacting app functionality adversely

Huge product maintenance cost

SOLUTION

The modernized solution was one-of-a-kind to provide seamless third-party integrations into a single solution. It offers consistent and optimal user experience across devices.

Agile approach

Our team understood the existing code and created comprehensive documentation for the to-be product model to deliver the proposed solution on time by applying agile methodology practices and standards

Database migration

The entire source code and all the digital contents and documents were migrated to the latest web technology framework with almost no downtime



Centralize meeting management

Eliminate time-consuming tasks & streamline meetings by creating, planning, and scheduling events efficiently through online application

Product performance enhancements

We meticulously optimized application performance and solved potential issues by implementing anticipated features such as workflow management, improved document search, easy integration with a thirdparty solution, and more

TECHNOLOGIES & TOOLS









BENEFITS

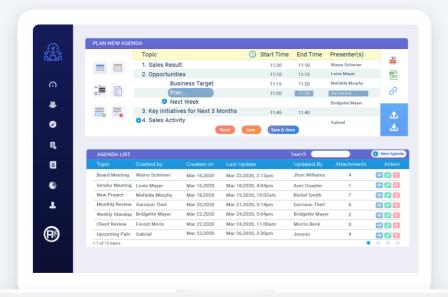
downtime during migration and deployment

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3X increase in system efficiency

100% automation of meeting planning process

PROJECT SNAPSHOTS



ABOUT RISHABH SOFTWARE

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 ✓ sales@rishabhsoft.com
 € +1-201-484-7302









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