

### Case Study

# Migration & Modernization of a Hotel **Booking System**

For a South American travel & hospitality solutions provider to improve application performance and scalability



#### PROJECT OVERVIEW

The customer was seeking front-end migration of their hotel booking system from Silverlight to Angular as part of their digital transformation strategy.



**Product Engineering** 



Travel & Hospitality



Brazil

## **KEY FEATURES**

The modernized, secure booking engine now covers every aspect of a hotel reservation software. It made room-booking far more convenient for the customers and increased the profitability of the hotel.

#### Simplified booking

Easy navigation enables travelers with a convenient option to register, cancel, or alter the individual/group bookings from a mobile or desktop platform



## Easy to find information

Distraction-free design helps reduce the challenge for searching details such as room descriptions, rates and amenities



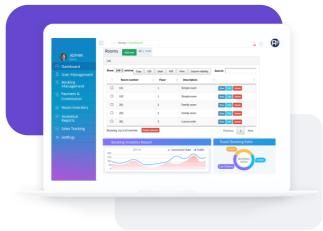
#### Room inventory dashboard

A centralized repository with realtime access to hotel information, room inventory and more while eliminating the discrepancies of rates and availability



## Improved marketing avenues

The optimized website helped increased conversion rates with enhanced upselling & cross-selling opportunities for in-built sales & marketing initiatives



# **CHALLENGES**

- Migration of containers from outdated Silverlight to new-age Angular
- Lack of support from Microsoft for legacy Silverlight technology
- Complex processes cross-border legal & currency aspects that need incorporation in the solution
- Rigorous testing of the system performance and verification of API response with no in-house skill with client

#### SOLUTION

Rishabh's team made the application scalable, faster, user-friendly and secure. We thoroughly analyzed the existing application architecture, RESTful API contracts and then developed custom templates and containers using Angular technology.

#### Agile approach

Executed the migration strategy with a top to down approach by keeping the process concise and addressing the common pain points for the ongoing transformation

#### Migration

Analyzed the MVVM patterns that offer separation between app logic & UI to provide the same functionalities of the existing application with developed reusable components, followed by application testing & code quality review



#### Modernization

We implemented multiple features supported by Angular / Typescript, including lazy loading, strict typing, model-driven API calls and more to make the application easier to use, test, maintain and evolve

#### Responsiveness

The responsive layout helped offer a holistic hotel booking system, with interactive plug and play widgets, competitor's rate analysis tool, metasearch connectivity and more

# **TECHNOLOGIES & TOOLS**













#### **BENEFITS**

45%

boost in yearly revenue

0

duplicate inventory posting with centralized application management 99.9%

uptime with online availability

### **PROJECT SNAPSHOTS**



#### ABOUT RISHABH SOFTWARE

We are a global provider of enterprise-grade web, mobile, cloud, and analytics solutions. As a CMMI Level 3, ISO 9001 and 27001 certified software development company, we have two decades of service excellence delivering 1000+ successful projects globally, including the USA, UK, Europe, Middle East, and Australia.

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