

Case Study

User-Friendly Homecare Provider Marketplace Portal

For a UK-Based healthcare service provider to deliver affordable, quality geriatric care



PROJECT OVERVIEW

As a revolutionary care providing company, the client wanted to develop an ideal home care portal to act as a marketplace for carers & care seekers. The solution should help older adults to search, shortlist, pay, and receive care from the caregivers of their choice.



Industry Healthcare



KEY FEATURES

Rishabh developed an intuitive web-based portal supported by a mobile app to help the adults (60 and older) search, shortlist and hire affordable & suitable carers. At the same time the platform provided opportunities for the carers to increase their clientele and hence business.

Easy object prototyping

Augmented Reality viewer offers smooth plotting of objects to obtain precise design inputs about the components and witness changes in real-time

Product catalogue on-the-go

Enhances the usability and functionality for the end-user while in the comfort of their home to try out varied color, design and structural options

Saves time & costs

Virtual customization offers onthe-go pricing estimation to enable faster buying decision

Optimized product search

Enables easy capture of products to conduct a visual search for easy comparison and display with the exact or closest product match

| | | | | | | Need Help? • Anthony Sm |
|--|---------------------|------------------------------|---|---------------|--------------------------|--|
| Dashboard Clients 0 | Caregivers Sci | veduling Accounting R | ieports | | | |
| Ammy Willson | Barry | | | | | (血) |
| Ddit Profile Skille, Beckgrour | nd & Certifications | Paynoli Paynoli Rates Ru | n Background Check Deactive | te | | |
| e candidate | Willson *** | | 650 Townsend 123 San Francisca, CA 943 Classification: Noc Val | 03 | 55-5555 (m) | |
| Referred by: Dig Bear Care Tage: AAA, SCSS, HNO, He | dere | | | | | |
| | | | | | | |
| Daily Care Logs | | | | | | |
| Shift Calendar Activity | | | | | | |
| Employment Screening | | | | | | |
| Order Background C | | Aanual Screening Activity | | | Decis | nic Authorization not meskwel Sand insitation amail |
| Last Updated | \$120,25 | Background Check | | Ordered By | | |
| 09/03/2015 7:45PM | Complete | Facebook | | Anthony Smith | EIK | |
| 98/10/2015 9:00PM | Complete | Unied In | | Anthony Smith | 642 | |
| 08/09/2015 12:20PH | Complete Pass | Premium Package | | Anthony Smith | Show order data | View.in. 685.2 |
| | | | | | | |

CHALLENGES

- > No experience in selection of AR platform best suited to the requirement
- > Though having the need, no mechanism for rendering products in real-time
- Lack of IT enablement to build such solution having integration capabilities with varied components
- No customer data on preferences collected digitally that could be leveraged

SOLUTION

We developed a Drupal-based solution that eliminates the time gap of finding the right carers for the elderly by almost 90%. The solution ticked off all the criteria of being new-age, smart & user-friendly.

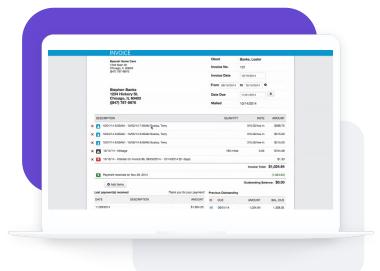
Mobile apps

The cross-platform mobile apps targeted for Android & iOS platforms made it easy for both the care providers & care seekers to connect and get the last mile accessibility

Caregiver profile validation

Two-level online reference check of carer's contracts, DBS & PVG checks, work validity to offer the best of carer services

| | Caregive | 15 | Accounting | Reports | | | | |
|-------------------------------|-------------|-------|----------------|------------------|-------------------|--------------|---------------|-------------|
| Receivables | | | | | | <u>.etc.</u> | Find People | |
| Dashboard * Accounting * Re | ceivables | | | | | | | |
| Accounting Billing Payrol | I Receiva | ables | Electronic Tra | insactions | Holidays Quick | Books Integr | ation | |
| Filter: | | | | | | | | |
| 10/01/2014 . | _ ID. | | DATE 🔻 | CLIENT | PAYER. | AMOUNT | OUTSTANDING | NEW BALANCE |
| Paid and Unpaid \$ | 81 | | 11/29/2014 | Banks, Lester | Banks, Stephen | (\$1,854.25) | \$0.00 | \$1,832.64 |
| Banks, Lester × | □ 101 | Р. | 10/01/2014 | Banks, Lester | Banks, Stephen | \$1,024.64 | \$0.00 | \$3,686.89 |
| Filter by tag | □ 100 | 0 | 09/01/2014 | Banks, Lester | Banks, Stephen | \$829.61 | \$0.00 | \$2,662.25 |
| By ID: Go | 99 | ٥ | 08/01/2014 | Banks, Lester | Banks, Stephen | \$1,308.00 | \$1,308.00 | \$1,832.64 |
| | 0 80 | | 07/01/2014 | Banks, Lester | Banks, Stephen | (\$350.26) | \$0.00 | \$524.64 |
| | 98 | 8 | 07/01/2014 | Banks, Lester | Banks, Stephen | \$874.90 | \$524.64 | \$874.90 |
| | 0 79 | P | 06/01/2014 | Banks, Lester | Banks, Stephen | (\$507.50) | \$0.00 | \$0.00 |
| | 0 78 | | 05/01/2014 | Banks, Lester | Banks, Stephen | (\$500.00) | \$0.00 | \$507.50 |
| | | - | | - | | | 10.00 | |
| | | | | Add Note | Print Invoice | s Export | To QuickBooks | Invoice & 0 |



Caregiver's dashboard

Live web-based dashboard with color-coded tags for shift status and weekly/daily view option assists care providers to stay on schedule and monitor geriatric care to take on necessary actions

Admin panel

Helps review, approve/reject carer application, manage their accounts & client profiles and handle all administrative tasks while using CRM, analytics like tools to grow the business value

TECHNOLOGIES & TOOLS





PROJECT SNAPSHOTS

| | fety Assessment Lester Jacobs » Home Safety Assessment | Ind People |
|--|---|----------------------|
| Complete and Loc | k Email/Print | Saving |
| Front Yard Hallway/Foyer Living Room | Does this area exist in the client's home? | Yes No |
| Kitchen Dining Room Stairways | Floor is even and slip-free? | Yes No N/A 🔗 🔯 |
| Bedroom(s) Bathroom(s) | Area is free of clutter? | Yes No N/A 🔗 🔯 |
| Basement X Laundry Garage Back Yard | Piles of magazines spilling onto the floor, torn rug poses danger for tripping. A. Ina, Oct 2, 2015 1:10p | X font-file-name.pdf |
| | Good lighting in place? | Yes No N/A 🔗 🔯 |

ABOUT RISHABH SOFTWARE

We are a global provider of enterprise-grade web, mobile, cloud, and analytics solutions. As a CMMI Level 3, ISO 9001 and 27001 certified software development company, we have two decades of service excellence delivering 1000+ successful projects globally, including the USA, UK, Europe, Middle East, and Australia.

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