

# Integrated & Comprehensive Practice Management Solution

For a US-based healthcare giant providing occupational therapeutic services

## PROJECT OVERVIEW

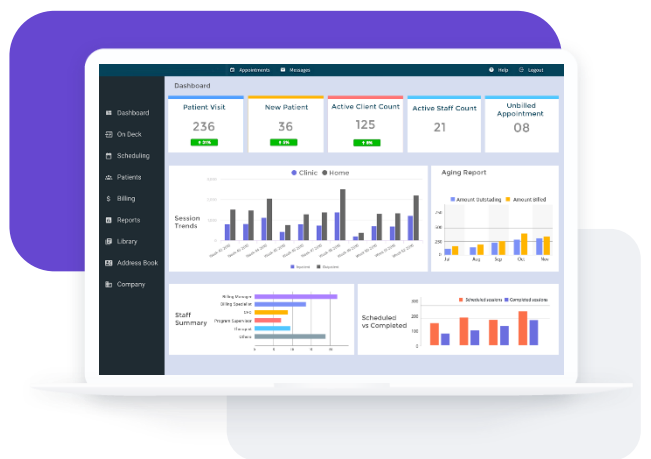
Our client wanted to modernize their existing medical practice management system to reduce the paperwork. The system would automate the process of patient bookings, appointment scheduling, document management and bill payments.

 Capability Digital Services	 Industry Healthcare	 Country USA
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## KEY FEATURES

The re-engineered practice management solution helps manage patient visits and schedules for therapists.

- ▶ Best-in-class security**  
 Helps detect and remove possible security threats with timely updates that respond to attacks.
- ▶ Powerful API**  
 Seamless integration of existing sales tools. It includes EHR/EMR systems or clinical workflows for faster and easy convenience.
- ▶ Easy content updates**  
 Ability to update new content on the website without the help of any developer.
- ▶ Comprehensive platform**  
 A single platform to combine all business needs. It simplifies tasks, improves communication and assists collaboration.



## CHALLENGES

- ▶ Difficult to manage 20+ therapy documentation forms
- ▶ Customize the existing system without affecting its performance
- ▶ A large disconnect between scheduling and billing systems
- ▶ No customized and on-demand report generation

# SOLUTION

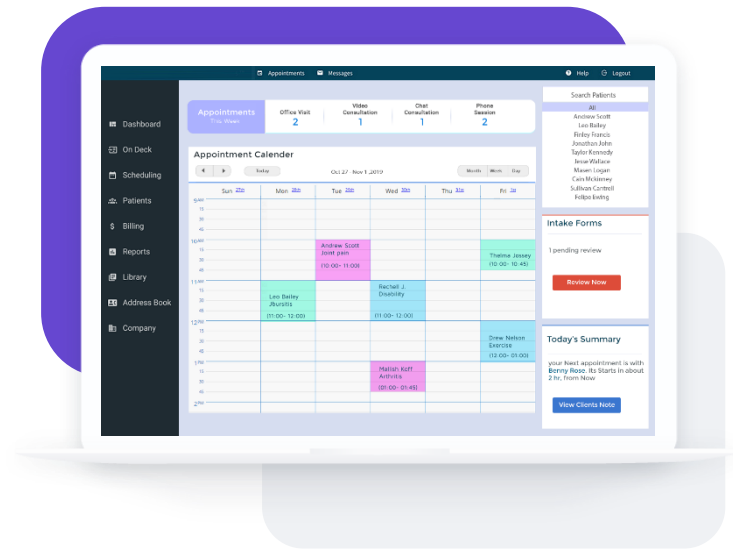
We converted the old server-based system into a secure, scalable and cross-device compatible app. It helps both therapists and admins to manage documentation of patient visits and appointment schedules.

## ▶ Centralized multi-site management

It enables the system to run all their sites on a single code base. It provides consistency, streamlines maintenance and promotes smooth content sharing.

## ▶ Third-party integration

Integration with new technologies and channels that functions as a unified digital platform. It delivers a unique patient experience.

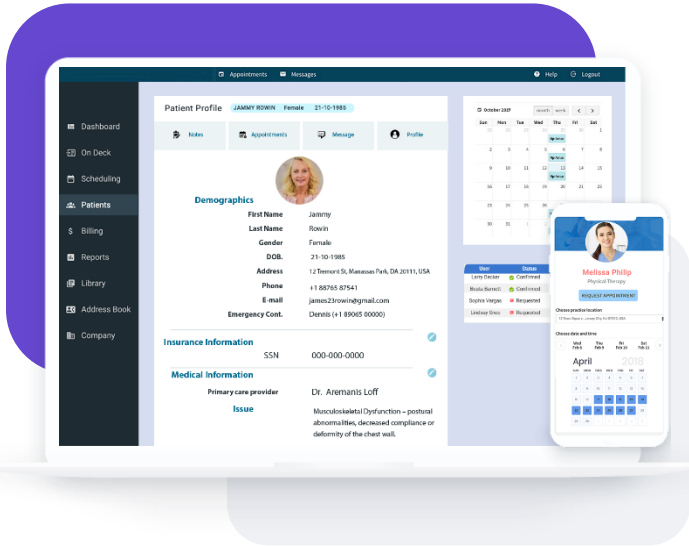


## ▶ Optimized administrative process

A highly customized administrative system where content admins can rearrange page layouts without code adjustments.

## ▶ Enhanced web accessibility

Access to a broader audience with information sharing across a wide range of devices. It enables them to interact with patients who need physical disability treatment or admission.



# TECHNOLOGIES & TOOLS



# BENEFITS

46%

improvement in overall productivity

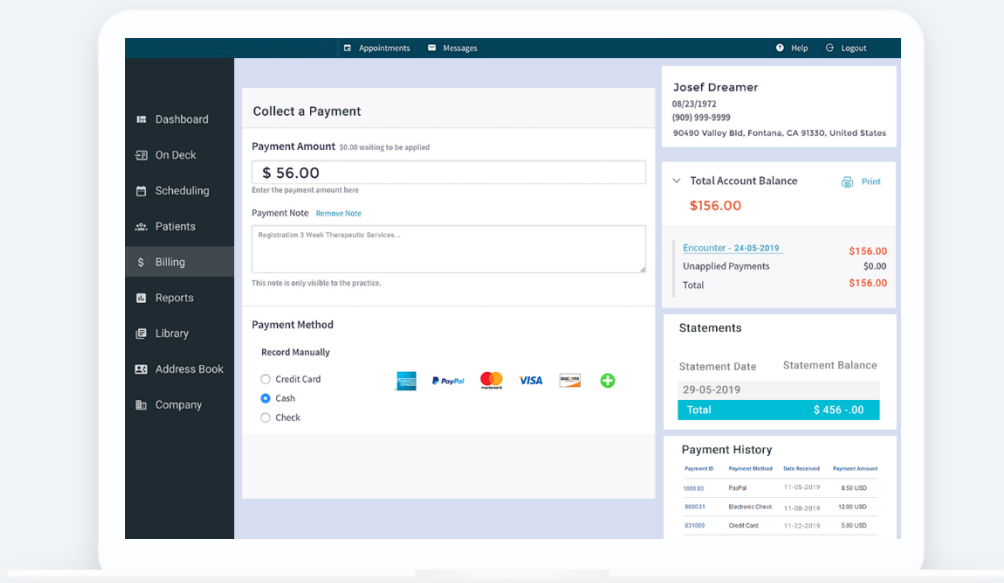
3x

enhanced collaboration between office admin staff and therapists

99%

automation in therapy document management process

# PROJECT SNAPSHOTS



## ABOUT RISHABH SOFTWARE

We are a global provider of enterprise-grade web, mobile, cloud, and analytics solutions. As a CMMI Level 3, ISO 9001 and 27001 certified software development company, we have two decades of service excellence delivering 1000+ successful projects globally, including the USA, UK, Europe, Middle East, and Australia.

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