

# Optimizing Contingent Workforce Management

For a US-based global workforce provider

## PROJECT OVERVIEW

The IT staff providing giant was on the lookout to transform their processes to procure and manage contingent workforce through a single point of accountability. They were seeking a reliable and modernized web-based solution to integrate their different stand-alone solutions into one comprehensive end-to-end workforce management portal.



Capability

Enterprise Application Services



Industry

IT Services



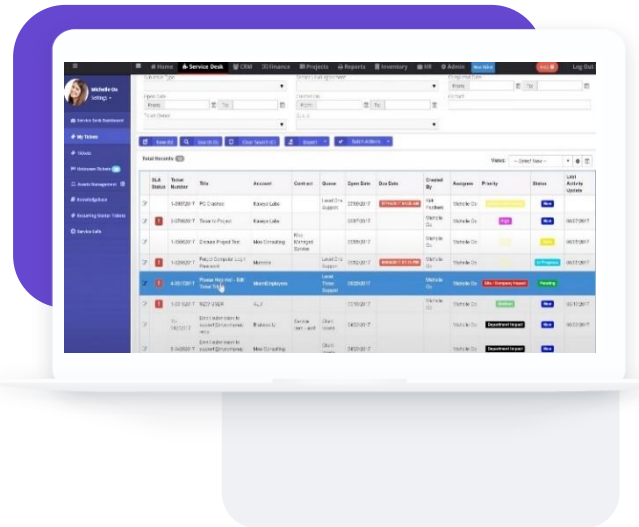
Country

USA

## KEY FEATURES

The re-engineered solution helped streamline and simplify workforce management planning by putting together a complete suite of Managed Service Provider (MSP) solution.

- ▶ Accessible anywhere anytime  
24\*7 access to the scope of work (SOW), employer record, contractor compliance, employment screening, and more for increased visibility
- ▶ Monitoring and management  
Real-time dashboard to help with status monitoring of workers with powerful automation capabilities
- ▶ Seamless user experience  
Improved user interaction to manage entire process end-to-end with least manual intervention and enhanced integrations.
- ▶ Workforce optimization  
Offers increased visibility and control into the operations of the workforce with detailed on-demand reports that helps in better workforce planning and allocation.



## CHALLENGES

- ▶ Unable to perform data optimization and migration
- ▶ Lack of transparent and real-time data exchange between varied systems
- ▶ No existing integration with client systems
- ▶ Dull user experience due to outdated design

# SOLUTION

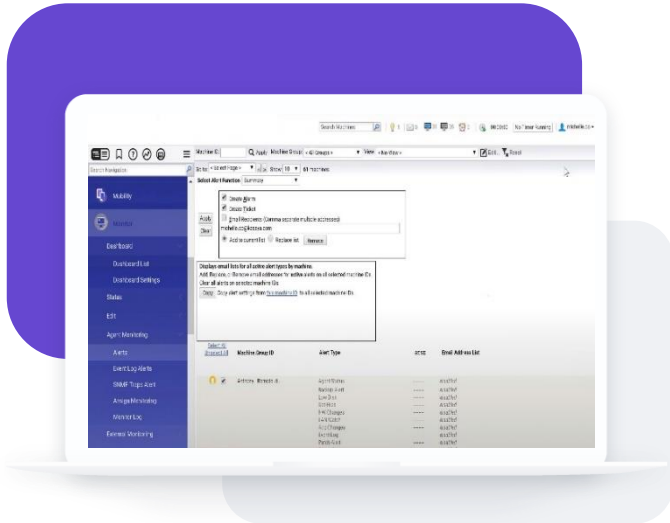
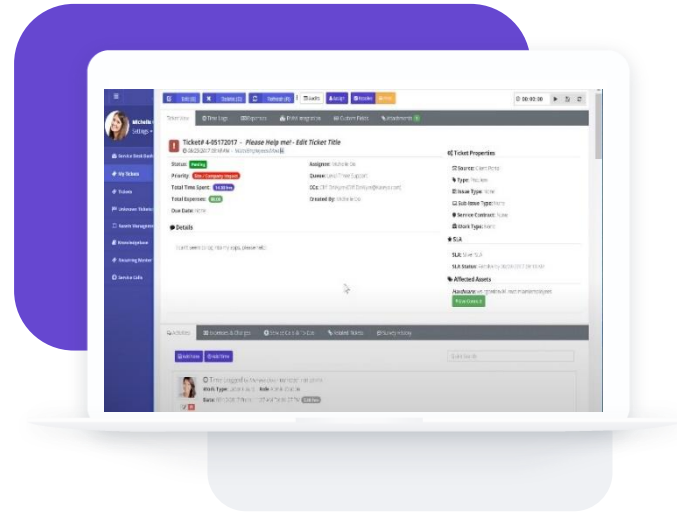
The developed web-based application enables for better data movement, automated workflows, and seamless integration with the client system in-line with customer's vendor management needs.

## ▶ Resource management

Enables easy management of time spent across different activities along with payroll processing, employee screening, on-boarding, HR compliance, off-boarding, document management, and more

## ▶ Contract & project management

Optimized labor contracting through the automated and web-based project management mechanism packed with features like document management, contract administration, expense management, framework design and more



## ▶ Redesign and optimization

Enhanced user experience with optimum security protocols to identify & eliminate potential risks. Our team helped extract large volumes of data and streamline it's exchange

## ▶ Application modernization

Complete overhaul of platform streamlining end-to-end scope of Work (SOW) / contract management with improved consistency and visibility into every aspect of labor spend. It also helped reduce compliance risk and increased transparency into project costs and deliverables

# TECHNOLOGIES & TOOLS



# BENEFITS

40%

savings of workforce  
acquisition costs

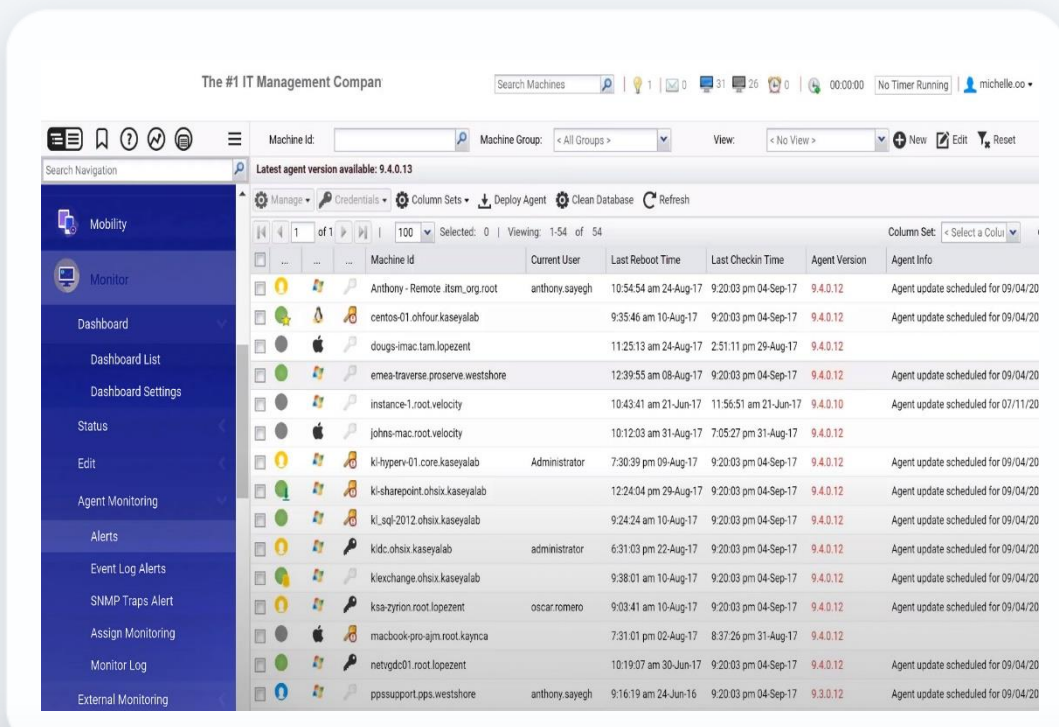
100%

automation of contingent  
workforce management

4x

increase in  
application efficiency

## PROJECT SNAPSHOTS



## ABOUT RISHABH SOFTWARE

We are a global provider of enterprise-grade web, mobile, cloud, and analytics solutions. As a CMMI Level 3, ISO 9001 and 27001 certified software development company, we have two decades of service excellence delivering 1000+ successful projects globally, including the USA, UK, Europe, Middle East, and Australia.

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