

Case Study

Enterprise Architecture Strategy and Development

For a multi-location healthcare provider operating 400+ hospitals across the country



PROJECT OVERVIEW

The client was a prominent Indian healthcare network struggling with disjointed systems, data silos, and a lack of centralized digital governance across 400+ facilities. They sought a unified enterprise architecture strategy to streamline clinical, operational, and administrative processes. The goal was to enable scalable digital transformation while ensuring security, compliance, and real-time decision-making.



KEY FEATURES



Business Capability Alignment

Mapped clinical, operational, and administrative capabilities to support strategic decisions and transformation roadmap.



Reference Architecture Blueprint

Developed an enterprise-wide target state architecture with guiding principles, system integration standards, and cloud enablement.



Data Governance Model

Introduced a unified data governance framework to ensure secure access, compliance, and real-time availability of patient and operational data.

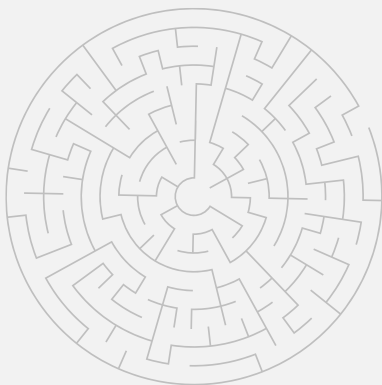


Operational Scalability

Established a modular design for digital systems to improve scalability across new facilities and services.

CHALLENGES

- Fragmented IT landscape limiting transformation and standardization
- Lack of centralized visibility and governance
- High technical debt due to legacy applications
- Manual, disconnected data handling across units
- Security vulnerabilities and compliance risks



SOLUTION

SR360, leveraging its Bluepoint 3.0 framework, designed and implemented a unified enterprise architecture strategy to transform the healthcare network. The approach included:



Agile Blueprint Development

Delivered a business-led architecture roadmap with cross-functional stakeholder involvement and short iterative cycles.



Technology Rationalization

Evaluated existing applications and infrastructure to remove redundancies and align with future state goals.



Centralized Integration Layer

Enabled real-time data exchange through a secure, API-first approach and scalable middleware integrations.



Governance-Driven Execution

Established EA governance to monitor implementation and ensure alignment with regulatory and internal compliance standards.

TECHNOLOGIES & TOOLS

EA Tools



Cloud Platforms



Integration



Compliance



BENEFITS

35%

Improvement in operational efficiency across units

50%

Reduction in redundant tech costs via rationalization

100%

Compliance readiness and centralized data governance

>400

Hospitals supported with a unified architecture strategy

ABOUT SR360

SR360 is an Australia-based boutique service specializing in Business Strategy and Enterprise Architecture. Powered by our proprietary Bluepoint 3.0 framework and a large team of Business and Technology SMEs, it delivers 360-degree industry-specific solutions that drive agility, flexibility, and strategic transformation. By integrating all architecture layers, it enables scalable, high-impact, and unique technology design patterns that align with business objectives, helping global enterprises achieve sustainable growth.